

# WHY KONECRANES®?



## Meet Roger Fink.

Roger Fink would find himself putting many of his strengths to use long before coming to work at Konecranes, including, one might say, his determination. In honoring Roger's wish, his mother signed a waiver when he was just 17 years old that allowed him to join the army a week after he graduated high school. She might have just given up her own personal mechanic and home repairman, but Roger says she knew it was something that he'd always wanted to do. He embraced opportunities overseas while in the army, spending some time in Saudi Arabia, and after 5 years he came home to his daughter being born. Soon after, Roger began as a mechanic fixing small engines at a rental company. Then, he went on to work at a paper mill for the next 14 years until they closed their doors. In his preparation of lining up a new job, he connected with an acquaintance—the Branch Administrator in Appleton, Wisconsin at the time—who encouraged Roger to give Konecranes a try. "It was excellent timing," says Roger.

In July 2005, Roger started out as a Service Technician in Appleton. While there, he also represented Konecranes as an Inspector, Inspection Coordinator, and in the roles of Service Sales and Field Operations Support. Now his work for Konecranes takes him all over the region as the Field Operations Support Team Leader where he plays an integral part in implementing the transformation of Konecranes Service business. "My team helps develop the SLIM app. We support the field operatives with questions, concerns and issues. We also train operatives on how to use the SLIM app and how to apply it most effectively to the MAINMAN4 process," explains Roger. SLIM, which stands for Siebel Light in Mobile, is an application that allows field operatives—service technicians or certified inspectors—to review service requests and then record their work on their smartphone and review it with the customer.

Roger attests to his longevity at Konecranes, saying, "I have been here for 13 years; I like working for this company because they truly care about their employees from the direct supervisor all the way up." He believes in the company and is the reason behind several others coming to work at Konecranes, having encouraged some he knew over the years to apply. Furthermore, he shares a sentiment popular among many Konecranes employees that it's not just the work you do, but the people you work with that make it great. "Konecranes has many opportunities to move around and you just can't beat the people. They are awesome!"